

**IMAC-QA Subcommittee
Meeting Agenda
Dane County Job Center
November 28, 2005
9:00am – 12:30pm**

I. Review meeting minutes from October meeting (Jacaie)

II. Customer Service Feedback Process – Local agency input for possible pilots

III. FS Payment Accuracy update (through July, info attached) - John

IV. Claims Processing – MER findings and FNS Recommendation – Marilyn

V. MA/FS 2nd party review update – John, Vicki, Lisa, Bernadette

Minutes for this meeting to be taken by: Bernadette

Dial in at:

Local- 316-0022

Toll Free Number: 888-677-9189

Passcode: 1671#